

How Our Website Can Make YOUR Life Easier

Create a password for use of the Customer Client Portal.

1. Go to Patti's All-American website (www.pattisallamerican.com) and at the top, near the right of the homepage click on "Existing Customer Client Portal Login".
2. Enter your email address you have on file with us as the Login ID and select the blue "I don't know my password". (A message pops up that your password has been reset and emailed to you. It will confirm your email address.)
3. Retrieve your temporary password logging into YOUR personal email account and copy it.
4. Then go back to www.pattisallamerican.com and re-submit your email and temporary password. It will take you to your own personal account using the Customer Client Portal.
5. When you are in your account, we do encourage you to change your password.

What Can You Do in the Customer Client Portal?

- Update your account information
- Change your password
- View your fees and payments
- Change your credit card
- Check your child's current enrollment
- Receive important messages and contact our customer service.
- Make a payment (If not on Autopay) **As a convenience you can use the red button on the homepage by the customer login titled "PAY MY BILL" or when you are logged in, click on the tab titled, "Fees and Payments".**
- Register for special events like Lunch Bunch, Cartwheel Clinics, Kids Night Out, Camps, and classes. **Click on any of the department links on the left on the homepage. Click on the link titled, "Click here to view openings and to register", find your class or special event, click on the link titled "Register", then follow the prompts. Note: Please make payment for all special events right online. When registering you will be prompted to submit payment. If registering for an additional class, DO NOT MAKE PAYMENT. We will review the amount due, make sure you receive any class/sibling discount, and then we will initiate payment with the credit card you submitted.**

After you're logged in, just follow the prompts!

Remember-If your child's teacher wants them to move up to the next level, call or stop by the customer service desk to do this. ***Please do not use the "Client Customer Portal" online.*** Hope this makes "life online" at our gym easier!



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